

## Windows XP Professional Status and Actionable Items

As of April 8<sup>th</sup>, 2014, Microsoft will have discontinued security updates to Windows XP Professional. As of July 2015, Microsoft will discontinue updates to the Anti-virus and Malware within Windows XP called Microsoft Essentials.

It means that after 12+ years of using this operating system they are retiring it and moving on...  
<http://www.microsoft.com/en-us/windows/enterprise/endofsupport.aspx>

### **What does this mean to you as a merchant who utilizes POS equipment/software at your business?**

It means that in order to maintain Credit Card Compliance you will need to have your application running in an environment that is up to date and can be updated against security concerns.

### **We have put together an overview below of the items that may be affected in your system.**

**Any “Server” or Main Computer** that is running your Digital Dining software that is on Windows XP should be replaced with an up to date machine running Windows 7 Professional. Most of these computers are over 4 years old and as old as 10 years. It would be a prudent thing to do from a hardware standpoint.

The cost for a new server running Windows 7 Professional is \$1,100 for the computer.

**Any POS Device** that is running Windows XP Professional (or older) should be upgraded. This will vary for many customers on make/model of your equipment if you can upgrade the unit vs replace the unit.

Dell POS Computers Models: Optiplex 520, 745, 755, 760 and 780, can all be upgraded to POS Ready 7.

POS Ready 7 is a version of Windows 7 that will be supported through October 2021.  
<https://www.microsoft.com/windowseembedded/en-us/product-lifecycles.aspx>

These computers will require \$125 to \$175 Service per machine that will upgrade the operating system and/or add memory chips as needed.

Any other Model Dell that cannot be upgraded and running Windows XP Professional **MUST** be replaced and will cost \$500 for a replacement unit.

Posiflex Units, Model 8000 can be updated for \$200, Model 5000 must be replaced.

If you have a different model or different unit as a POS device we will have figure out that item.

### **Time to update your Digital Dining application software to Version 7.4**

Older versions will become out of compliance in 2014. Pricing is determined per site at 10% per version.

For a full quote to include labor costs contact us at [sales@hdsne.com](mailto:sales@hdsne.com) or 603-431-3227 ext 1

### **We also recommend for those not doing so currently:**

PCI Scanning service: \$300 per year (at a minimum)

This provides external scans quarterly and a security resolution plan if deficiencies are reported.

### **The most comprehensive solution for POS systems: [www.vendorsafe.com](http://www.vendorsafe.com)**

This is a Network Vulnerability/Monitoring and compliance solution for all devices. The cost varies per customer and number of devices, but around \$125 per month after initial setup, includes “wifi” management for customer internet use. This service includes PCI Scanning as part of the service.